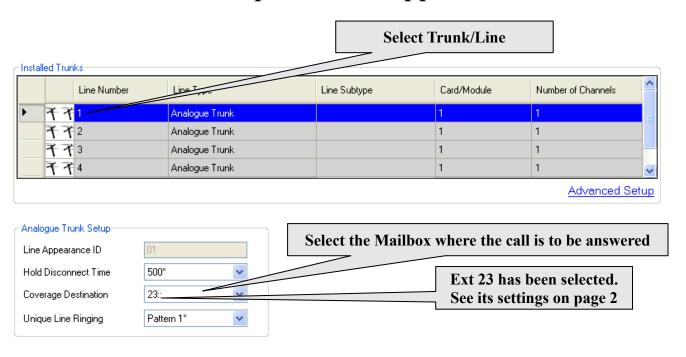# Avaya IP Office Partner Edition

Inbound Call on CO Line Goes to a Specific Mailbox

Telquest Tech Support

Select Trunk/Line

Select the Mailbox where the call is to be answered

Ext 23 has been selected. See its settings on page 2
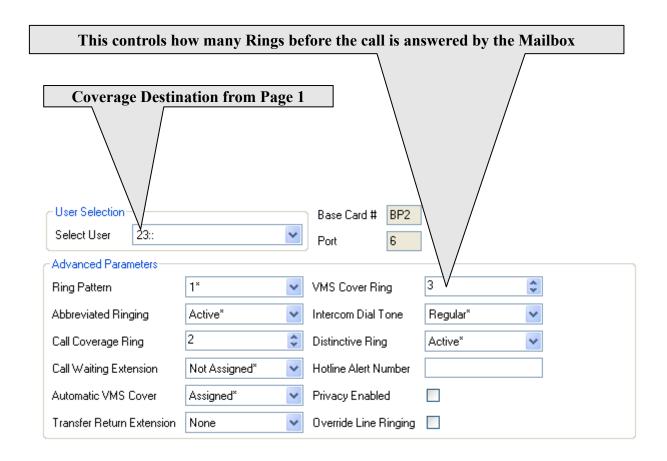
In this area:

Most Important

Be sure that the VMS Settings "Schedule" for the Trunk is set like the above example.

Avaya IP Office Partner Edition

Inbound Call on CO Line Goes to a Specific Mailbox

Telquest Tech Support

This controls how many Rings before the call is answered by the Mailbox

Coverage Destination from Page 1

User Selection

Select User   23::

Base Card #   BP2

Port   6

Advanced Parameters

Ring Pattern	1*	VMS Cover Ring	3
Abbreviated Ringing	Active*	Intercom Dial Tone	Regular*
Call Coverage Ring	2	Distinctive Ring	Active*
Call Waiting Extension	Not Assigned*	Hotline Alert Number	
Automatic VMS Cover	Assigned*	Privacy Enabled	☐
Transfer Return Extension	None	Override Line Ringing	☐

Note:
The Extension that you use can also be a Phantom Extension.

Use this setting [777   ] in the DTMF Breakout area to pick up your messages.

Operation:
Call in on the CO Line that has your extension set as the Coverage Destination, when you receive your greeting, dial *3 (STAR THREE) and you will be prompted for your mailbox number and password.